



Government of Rajasthan
Department of Family Welfare and National Rural Health Mission
Swasthya Bhawan, Tilak Marg, Jaipur

F. 23()N/RHM/ISC/Integrated Ambulance Project/2015-16/ 4349

Dated: 20/10/2015

Addendum No.1

Addendum is hereby issued under RFP published vide no. 150 dated 12.10.15 for Short Term RFP published for taking over, operationalisation and management of 108 call center. The addendum is based on the queries, suggestions and discussions took place during the pre-proposal conference dated 19.10.15. The changes/amendments in the RFP are as below:-

S. No.	Page No. and Clause No.	Clause	Previous point	Amendment/clarification
1	Section 2 page no. 6	Eligibility Criteria point no. 5	The Bidder should have a valid Other Service Provider (OSP) License (as issued by DoIT, GoI) for providing domestic service in India.	The Bidder should have a valid Other Service Provider (OSP) License, if applicable (as issued by DoIT, GoI) for providing domestic service in India.
2	Section 6 Page no. 18	General Conditions of Contract Financial Part point 2	The bidder should quote the rates for taking over and operationalisation of 108 call center in the format prescribed for the purpose on http://eproc.rajabasthan.gov.in . The elements of taxes, duties, fees etc. as applicable on the date of submission of the bid shall be included in the final financial quote. The bidder shall exercise all due diligence at their own level regarding applicability of taxes, duties, fees etc. Any additional claim over and above the rates quoted in the financial bid shall not be entertained for payment on whatever reasons.	The bidder should quote the rates for taking over and operationalisation of 108 call center in the format prescribed for the purpose on http://eproc.rajabasthan.gov.in . The elements of taxes, duties, fees etc. as applicable on the date of submission of the bid shall be included in the final financial quote. <u>The Financial quote shall be exclusive of Service Tax and it will be mentioned in the financial proposal as "Amount per seat per month (inclusive of all taxes) plus Service Tax as applicable". The Service Provider will have to submit the challan of deposit the</u>

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				<u>Service Tax every month with the submission of invoice.</u> The bidder shall exercise all due diligence at their own level regarding applicability of taxes, duties, fees etc. Any additional claim over and above the rates quoted in the financial bid shall not be entertained for payment on whatever reasons.
3	Section 10 Page 35	Annexure 5 (in the last column of the format for financial quote)	Amount per seat per month (inclusive of all taxes)	Amount per seat per month (inclusive of all taxes) plus Service Tax as applicable.

(Anil Agrawal)

Project Director, NHM